### Welcome to **Balaia Golf Village**

### Everything you need to know during your stay!



Versão Portuguesa



Version Francaise

### Download Resort Map



### Welcome

Welcome to Balaia Golf Village! We hope you enjoy your stay as much as we love our resort.

Our Reception is open 24 hours a day, offering services like phone access, safe rentals, vehicle rentals, transfers, tours, cribs and high chairs, and babysitting.

#### Check-In: From 5:00 PM Check-Out: By 10:00 AM

### Internet

Available in all apartments and public areas.

Wi Fi

Please return your keys to the reception at check-out and settle any outstanding charges. Any damage to the units will be deducted from the deposit made at check-in.

**Contacts** T. (+351) 289 570 500 reception@balaiagolfvillage.com www.balaiagolfvillage.com

### **Bars & Restaurants**



#### **Bistro Sud Restaurant**

Indulge in Portuguese and international cuisine at Bistro Sud **Open daily from April 1st to October 31st** Hours: 8:30 AM to 10:00 PM (Kitchen closes at 9:30 PM)

**Breakfast** Available from 8:00 AM to 10:30 AM - €11 per person Children ages 3 to 10 receive a 50% discount.

**Buffet Nights** available for dinner during the high season - €19.90 per person (drinks not included)

### **Bougainvillea Restaurant**

Takeaway available Italian international cuisine with a cozy ambiance by the pool

**Open from April 1st to October 31st** 

**Open daily** 

Bougainvillea

**Operating Hours:** 8:30 AM to 10:30 PM

#### **Menu Here**

#### **The Lake House Restaurant**

Enjoy the relaxing views over the golf course.

The Lake House

**Open year-round** 

Hours: 9:00 AM to 7:00 PM

#### Menu Here

### **Facilities**

The cleaning service is carried out every two days. If you require an extra cleaning service, it will have an additional cost of €20.00 Euros per night\*. Towels are changed twice a week and sheets are changed once per stay, from 5 nights onwards. (7 nights stay as reference.)

Any anomalies occurring in the accommodation must be reported to reception. The Resort has a 24-hour security service.

We recommend using the safes at reception or in the units to store cash, jewelry or valuable objects. (Cost €2.00 per day).

Whenever you leave your accommodation, make sure that all doors and windows are properly closed.

Pets are not allowed at the resort. The no complience may result in a cleaning surcharge and the cleaning not being carried out during the stay.

Barbecues are not allowed inside or outside the accommodation.

The use of fireplaces in the apartments is expressly prohibited.

The presence of unauthorized people must be reported to security guards or reception.

Please do not reserve sunbeds - Towels placed for this purpose will be removed by security.

We appreciate that apartment towels are not used in the pools or at the beach. You can rent towels for this purpose.

As a courtesy to other owners and guests, please keep noise to a minimum after



#### The Management is not responsible for any valuables not kept in the safes

\*Dishwashing is not included in the cleaning service; however, if desired, this service costs an additional €20. Extra requests must be made the day before. Feel free to contact Reception at extension 5402.

### Services

#### **Kids Club** Next to the Bougainvillea Restaurant



During the high season, enjoy the Mini Club with fun activities for the little ones

**Check the program** at reception and register for the Mini Club

#### **Animation and** Entertainment



During the high season you will have several themed nights, entertainment and activities at your disposal

Request more information at Reception

### **Activities & Tourism**

Find at reception more information about the different activities, theme parks, and places to discover.





### **Pool Usage Rules**

#### The resort has 6 pools, exclusively for owners and guests.

Please shower before entering the pool.

To prevent accidents, do not run around the pool area, including stairs and bridges.

#### The following is not allowed:

a) In the sunbathing area, do not consume drinks or food in glass containers. If needed, please ask for disposable plates or cups.

- b) Using balls, floaties, mattresses, and other inflatables in the pool, except in the children's area;
- c) Using towels and other items from the apartment inventory;
- d) Entering the restaurant with a wet body;
- e) Reserving loungers and chairs when not present.

The pool attendant may remove abandoned towels without prior notice.

A first aid kit is available with the pool attendant if needed.

#### Pool towel rental:

- €2.00 per day
- €10.00 per week
- €15.00 deposit

It is expressly forbidden to use the swimming pools after they are closed.

### **Sports & Entertainment**

#### Balaia Golf Club Tee Time

**GREEN FEES** 

Tee Time reservations can be made at the Reception.

For equipment rental, lesson bookings, or further information, please visit the Balaia Golf Club reception.

### Balaia Tennis Club

For court bookings, lessons, or equipment rental, please visit the Balaia Tennis Club reception near Bistro Sud.

Court Rental: €14 / Hour

Alternatively, you can use the following contacts: albufeira@albufeiratenis.pt | +351 924 792 110



### **Balaia Health Club**

Our health club includes a small gym, indoor pool, and other facilities you can enjoy during your stay.

Daily rate per person: €4 Request more information at the Reception

#### Massages

Enjoy your vacation and book a relaxing massage.

Check out the Massage Menu here



### **Useful Information**

### **Rental Services**

#### **Car Rental**

Clube Albufeira, in partnership with Visa Car, offers a wide range of rental cars without a driver.



## **Pharmacies on Duty**

**Godinho Belo Pharmacy** Montechoro

Montechoro Tel.: 289 542 926

Santos Pinto Pharmacy Next to McDonald's Tel.: 289 515 511

**Albufeira Pharmacy** Rua das Telecomunicações nº 26 Tel.: 289 512 254

#### Alves de Sousa Pharmacy

Av. 5 de Outubro nº40 Tel.: 289 512 258

Request more information at the Reception

### Doctor

# We can call a doctor to come at your location.

If you prefer, you can go to the Albufeira Health Center with a 24-hour emergency service.

### TAXI

Visit the Reception to request a taxi

Alternatively, you can call the Taxi Center: (+351) 289 583 232/0.

#### **Bicycle and Motorbike Rentals**

You can rent a bicycle and/or even a motorbike

For more information, please visit the Reception.

### Shuttle Service

We have several types of transfers for your convenience

Request more information from the Reception



### **Charging Station**

ΕV

### **€7.50** per hour

Request more information from the Reception

### Laundry

A quick laundry service is available from Monday to Saturday.

Soon, you will have at your disposal our Self-service laundry





Contacts (+351) 289 570 500 www.balaiagolfvillage.com