

Welcome to Balaia Golf Village

Enjoy your stay and let us make your experience with us exceptional. Please do not hesitate to contact reception for information about our amenities, services, and local offerings.

24h Reception

+351 289 570 200

rececao@balaia golfvillage.com

Check-in

From **5pm**

Free WiFi

Common areas: **Balaia_Golf_Village_Hotspot**

Password: Balaia 2021

Apartments: access code provided with the apartment key

Check-out

By **10am**

Supermarket and Hairdresser

"Favorita" Supermarket and Hairdresser

Open all year round

ATM

Electric car charging

Charging available for **7,50€/hour**. Please ask reception for information.

Restaurants & Bars

The Lake House

Portuguese and international cuisine

- Breakfast: 8am – 10.30am | à la carte
- Lunch: 12pm – 6pm | à la carte

Bistro Sud

Portuguese and international cuisine

- Breakfast: 8am – 10.30am **16,50€/Pax**
- Lunch: 12pm – 6pm | à la carte
- Dinner: 7pm – 10pm

Panini Pool Bar

Drinks

Open in **high season**

Boungainvillea


Italian cuisine

Open in **high season**

For more information and reservations, please contact reception.

Housekeeping

→ Cleaning every other day and replenishment of amenities → Towel change 2x/week → Bed linen change 1x/week

 Dishwashing (excluded from the housekeeping service) costs **22,50€** per service. Extra daily cleaning from **22,50€** (apartments) | **45€** (villas).

Sports, Leisure & Entertainment



Outdoor Pools & Massages

Pool hours are from **9am – 8pm**.

Massages available by appointment.



Sports

Volleyball, ping-pong and pétanque. A **5€** deposit is refunded upon return of the equipment. Please contact reception to collect the equipment.



Health Club

Stay active in our gym and enjoy the indoor pool and jacuzzi. Free access for guests. Open daily from 9am to 8pm.

Swimming cap required – available at reception for **2,50€/unit**



Entertainment & Kids Club

During high season: themed evenings and entertainment activities. Kids Club for children aged 4 to 10: **Mon–Fri:** 10am – 1pm and 3pm – 6pm.

Playground available.



Balaia Golf Village Tennis Club

Hours

- Monday to Friday: 9am–1pm | 2pm–9pm
- Saturday and Sunday: 9am–6pm

4 courts available

Bookings & Lessons

Court booking, racket and ball rental, and lessons directly at the tennis reception in Balaia Golf Village or via: **+351 924 792 110**



Balaia Golf Village Golf Course

Information

- 9 holes, par 3
- Open all year: **8am – 6pm**
- Handicap required

Bookings & Rental

Club and trolley rental, and bookings directly at the golf reception (The Lake House) or via: **+351 289 570 442**



Terms for Rental of Safes and Pool Towels

Safes

- Daily: **2,00€**
- Deposit: **25,00€**

Pool Towels

- Deposit: **15,00€/towel**

Pool towels and safe rental can be requested at Reception. The deposit will be fully refunded upon return.



Resort Policy

24h Security

Security service available 24 hours a day throughout the resort.

Babies

Cots and baby chairs are available, subject to availability.

Fires & Barbecues

It is not permitted to make fires or barbecues inside or outside the accommodation.

Night Silence


As a courtesy, please avoid excessive noise after **22h00**.

Responsibility

The Resort is not responsible for valuables not stored in the safes. Any damages will be deducted from the deposit paid at check-in.

Animals

Pets are not allowed on the property.

 Hand in the keys at check-out and settle all outstanding charges.

We wish you an exceptional stay at Balaia Golf Village! 